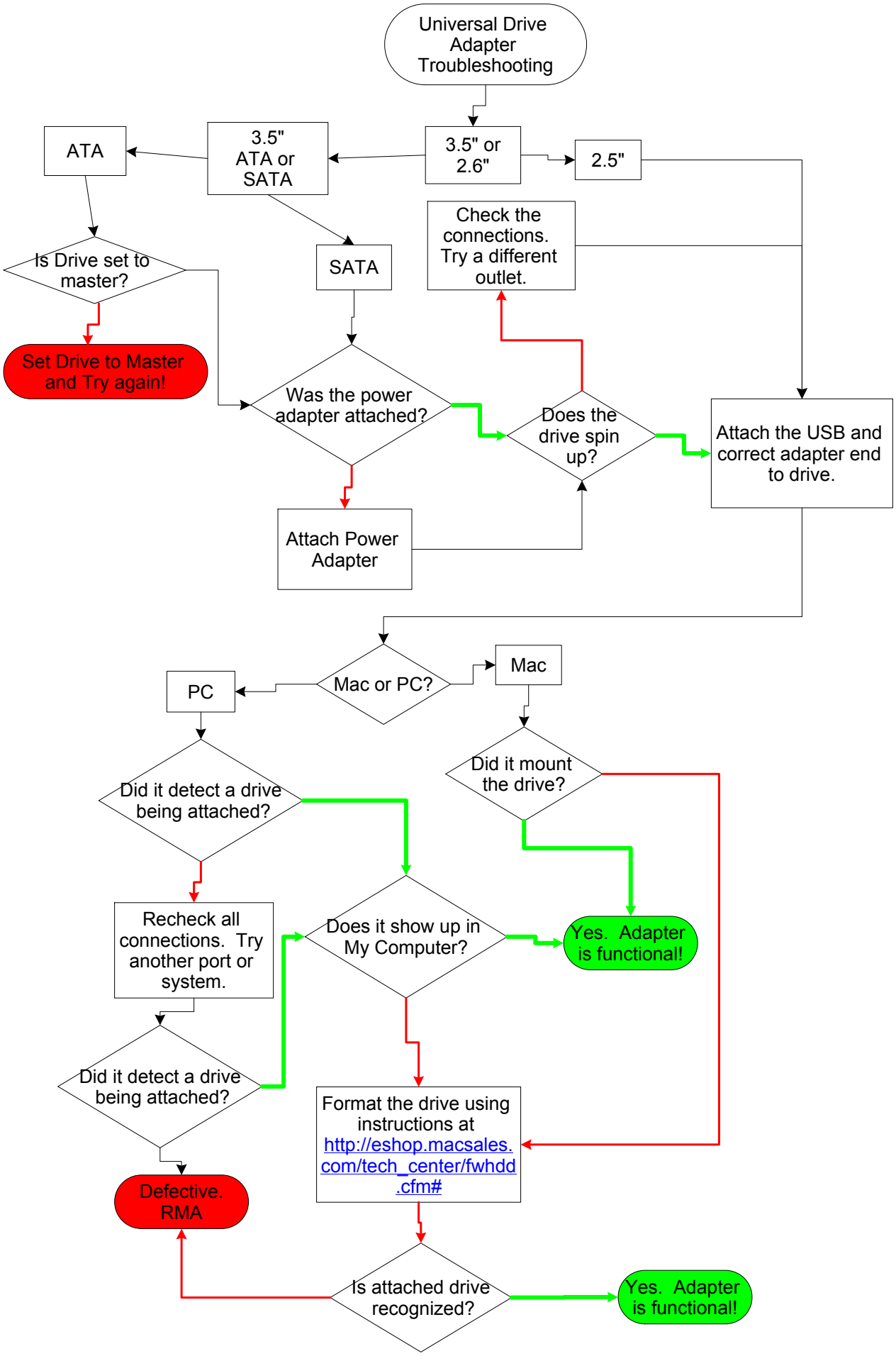
Universal Drive Adapter Troubleshooting
3.5" or 2.6"
2.5"
3.5" ATA or SATA
ATA
SATA
Is Drive set to master?
Set Drive to Master and Try again!
Check the connections. Try a different outlet.
Was the power adapter attached?
Does the drive spin up?
Attach the USB and correct adapter end to drive.
Attach Power Adapter
Mac or PC?
PC
Mac
Did it detect a drive being attached?
Did it mount the drive?
Recheck all connections. Try another port or system.
Does it show up in My Computer?
Yes. Adapter is functional!
Did it detect a drive being attached?
Format the drive using instructions at http://eshop.macsales.com/tech_center/fwhdd.cfm#
Defective. RMA
Is attached drive recognized?
Yes. Adapter is functional!