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INTRODUCTION

1.1 MINIMUM SYSTEM REQUIREMENTS

1.1.1 Apple® Mac® Requirements
- PowerPC G4 CPU, 128MB RAM
- USB 2.0: OS X® 10.2 or later
- USB 3.0: OS X 10.6 or later

1.1.2 PC Requirements
- 500MHz Intel® Pentium® 3 CPU, 128MB RAM
- Windows® XP or later

1.1.3 Supported Drives
- 2.5” and 3.5” SATA hard drives and solid state drives (SSDs)

1.2 PACKAGE CONTENTS

Voyager S3
Power Supply and cable
USB 3.0 cable
1.3 TOP VIEW
1. SATA connector
2. Hinged flap for 3.5” drives
3. Drive eject button
4. Power LED (blue)
5. Drive activity LED (red)

1.4 REAR VIEW
1. Power button
2. Power input
3. USB 3.0 (Standard-B) port
SYSTEM SETUP

2.1 POWER AND COMPUTER CONNECTION

1. Plug the power supply into the power input on the Voyager S3 (see Section 1.4, number 2), then plug the other end into a power outlet.

2. Connect the included USB 3.0 cable between the Voyager S3 and your computer. If connected to a USB 2.0 port, the Voyager S3 will operate at USB 2.0 speeds.

2.2 DRIVE CONNECTION

1. Make sure that the Voyager S3 is turned off by checking the blue power LED. If the LED is illuminated, press the power button once to turn off the Voyager S3.

2. Install a 2.5” or 3.5” SATA hard drive or solid state drive (SSD) into the top of the Voyager S3, as shown in the pictures below. Make sure that the SATA connector on the drive lines up with the SATA connector in the Voyager S3 (see Section 1.3, number 1).

3. Turn on the Voyager S3 by pressing the power button once. The drive inside the Voyager will now be able to communicate with the computer.
3.1 FORMATTING

For formatting information, including instructions on how to format your Voyager S3 for Mac or Windows, go to: http://www.macsales.com/format

3.2 CONNECTIVITY NOTES

• The Voyager S3 is backwards compatible with USB 2.0 ports and cables. If connected with a USB 2.0 cable or to a USB 2.0 port, the Voyager S3 will operate at USB 2.0 speeds.

• For the safe removal of your drive and to ensure that no data is lost, always eject or unmount the drive from your operating system before powering off the Voyager S3.

• In order for the computer to access volumes larger than 2TB, the operating system needs to support large volumes (e.g., Windows Vista or OS X 10.4 and above).

3.3 TROUBLESHOOTING

Begin your troubleshooting by verifying that the power cable is connected to the Voyager S3 and to a power source. If the power cable is connected to a power strip, make sure that the power switch on the strip is turned on. Then, simply verify that both ends of your cables are properly plugged into the computer and the Voyager S3. If the Voyager S3 is still not working properly, try connecting to a different computer.

If problems persist, consult our online collection of frequently asked questions (http://www.macsales.com/FAQ) or see Section 3.6 for information on contacting technical support.
3.4 ABOUT DATA BACKUP

To ensure that your files are protected and to prevent data loss, we strongly suggest that you keep two copies of your data: one copy on your Voyager S3 and a second copy on either your internal drive or another storage medium, such as an optical backup, or on another external storage unit. Any data loss or corruption while using the Voyager S3 is the sole responsibility of the user, and under no circumstances will NewerTech be held liable for compensation or the recovery of any lost data.

3.5 ABOUT THIS MANUAL

Firmware, images, and descriptions may vary slightly between this manual and the unit shipped. Functions and features may change depending on the firmware version. Please visit the product webpage for the most recent product specifications.

3.6 TECHNICAL SUPPORT HOURS AND CONTACT INFORMATION

8AM - 8PM (CT) Monday - Friday
9AM - 4PM (CT) Saturday

By telephone: (800) 275-4576 (North America only)
International customers please call: (815) 338-8685

Live chat is available during normal business hours as well.
For more information, visit: http://newertech.com/support

Or you can email us. Submit your email at: http://www.newertech.com/support
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